



# FARBERWARE®

## 12 CUP COFFEE MAKER

Model Number: 103744

UPC: 681131037440

### Customer Assistance

1-855-451-2897 (US)




Please consider the option to recycle the packaging material and donate any appliance you are no longer using.



## IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- **Read all instructions before use.**
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electric shock do not immerse cord or plugs or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from wall outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Call our toll-free customer assistance number for information on examination, repair, or adjustment.
- The use of accessory attachments, not recommended by the appliance manufacturer may result in fire, electric shock or injuries to persons.
- Do not use outdoors or in a damp area.
- Do not let power cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- To disconnect, turn the appliance off by pressing  button, then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- The carafe is designed for use with this appliance only. It must never be used on a range top.
- Do not set a hot carafe on a wet or cold surface.
- Do not use a cracked carafe or a carafe having a loose or weakened handle.
- Do not clean the carafe with cleansers, steel wool pads, or other abrasive material.
- Scalding may occur if either lid is opened during the brewing cycles.
- Do not touch the keep warm plate while the appliance is switched on.
- Do not leave an empty carafe on the keep warm plate while the appliance is switched on. This may cause the carafe to crack.
- TO REDUCE THE RISK OF FIRE OR ELECTRICAL SHOCK, DO NOT REMOVE THE BOTTOM COVER ON THE APPLIANCE. NO USER SERVICEABLE PARTS INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.
- Do not operate the appliance with an empty water tank.
- Keep the area above the appliance clear during use, as hot steam will escape the appliance.
- When opening the lid after use, be careful as hot steam can be trapped beneath.
- Do not use hot water for brewing.
- Do not add water immediately after brewing. Hot steam will generate and scalding may occur.

## SAVE THESE INSTRUCTIONS



# ADDITIONAL SAFEGUARDS

This appliance is for **HOUSEHOLD USE ONLY**.

**DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.**

## Extension cords

- A short detachable power-supply cord is to be provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Longer extension cords are available and may be used if care is exercised in their use. If long detachable power-supply cord or extension is used:
  - The marked electrical rating of the cord or extension cord should be at least as great as the electrical rating of the appliance.
  - If the appliance is of the grounded type, the extension cord should be a grounding 3-wire cord; and
  - The longer cord should be arranged so that it does not drape over the countertop or table top where it can be pulled on by children or tripped over unintentionally.

## Polarized plug

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.



# PARTS



- |                           |                           |                                  |
|---------------------------|---------------------------|----------------------------------|
| 1. Charcoal filter holder | 6a. Water-level indicator | 13. Carafe handle                |
| 2. Charcoal filter        | 7. Control panel          | 14. Carafe lid                   |
| 3. Water tank lid         | 8. Cord storage with lid  | 15. Drip stop                    |
| 4. Coffee-filling lid     | 9. Power cord with plug   | 16. Filter housing               |
| 4a. Water splash guard    | 10. Anti-slip feet        | 17. Permanent filter with handle |
| 5. Drip head              | 11. Keep warm plate       | 18. Measuring spoon              |
| 6. Water tank             |                           |                                  |



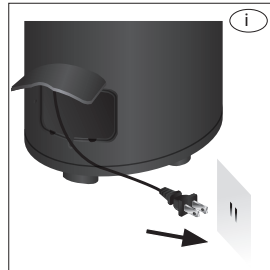
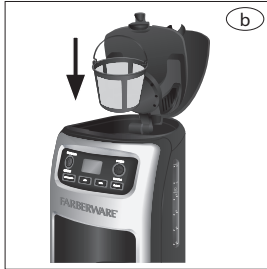
## PARTS



	Name	Function
19.	<b>AUTO</b> button / keep warm	Starts programmed operation / extend keep warm
20.	<b>CLEAN</b> button	Starts clean cycle
21.	<b>MIN</b> button	Sets minutes (time/program)
22.	Display	Shows time/program time
23.	<b>HR</b> button	Sets hours (time/program)
24.	<b>STRENGTH</b> button	Selects brewing program
25.	⏻ button	On/Off, starts manual brewing cycle

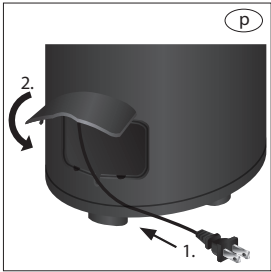
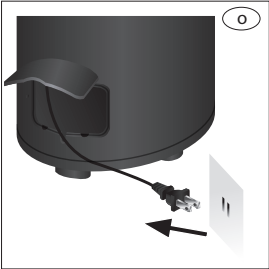


# ILLUSTRATIONS





# ILLUSTRATIONS





# OPERATION

## Before first use

- Remove all packaging materials, labels and/or stickers from your appliance.
- Check package contents for completeness and damage. Do not operate the appliance if package content is incomplete or appear damaged. Return it immediately to the dealer.

**CAUTION:** Danger of suffocation! Packaging materials are not toys. Always keep plastic bags, foils and Styrofoam parts away from babies and children. Packaging material could block nose and mouth and prevent breathing.

**NOTE:** Always use the appliance fully assembled (↳ Assembly).

- Place the appliance on a clean, flat and stable surface.
- Connect the plug **(9)** to a suitable wall outlet (ill. **(i)**) (↳ Using the appliance).

**NOTE:** The appliance may produce an odor and emit smoke when switched on for the first time, as residues from the production process are eliminated. This is normal and does not indicate a defect or hazard.

- When using the appliance for the first time, it is recommended to operate it for at least 2 full cycles, without ground coffee, using any program. (↳ Operation).

**CAUTION:** During operation, the appliance produces hot steam. Keep clear of the top of the appliance.

**CAUTION:** Never touch the keep warm plate **(11)** during use (ill. **(l)**) or remove accessories when the appliance is plugged in and switched on.

**CAUTION:** Never use the appliance with either lid **(3, 4)** open (ill. **(m)**).

- Let the appliance cool completely.
- Clean the appliance (↳ Cleaning).

## Assembly

- Place the appliance on a clean, flat and stable surface.
- Open the lids **(3, 4)** and place the filter housing **(16)** in the appliance (ill. **(a)**).

**NOTE:** Ensure to align the filter housing **(16)** correctly (ill. **(a)**).





# OPERATION

- Place the permanent filter (17) in the filter housing (16) (ill. (b)).
- Assemble the charcoal filter holder (1) and filter (2) (ill. (d)).
- Place the charcoal filter holder (1) in the water tank (6). Ensure it is placed in the mounts (ill. (e)).
- Close the coffee-filling lid (4). Ensure the splash guard is in place (ill. (f)).
- Close the water tank (6) lid (3) (ill. (h)).
- To disassemble, follow the above steps in reverse order.

## Using the appliance

Use the appliance for brewing and keeping coffee warm.

**NOTE:** The appliance has a rated power of 900W. Before plugging it into the wall outlet, ensure that the electrical circuit is not overloaded with other appliances. This appliance should always be operated on a separate 120V ~ 60Hz wall outlet.

**CAUTION:** Always ensure there is water in the water tank (6) before using the appliance. Do not use the appliance without water. Do not use hot water for brewing. Do not overfill the water tank (6). Do not use the appliance without the carafe (12), filter housing (16), permanent filter (17) or splash guard (4a).

**CAUTION:** Never leave the appliance unattended during operation.

- Assemble the appliance (→ Assembly). Open both lids.
- Add the required amount of ground coffee into the permanent filter (17) using the measuring spoon (18) (→ Brewing programs) (ill. (c)).
- Place the charcoal filter holder (1) in the water tank (6) (ill. (e)).
- Close the coffee-filling lid (4). Ensure the splash guard (4a) is in place (ill. (f)).
- Fill the required amount of water into the carafe (12). Pour water into the water tank (6) (ill. (g)). Check the water level indicator (6a) on the appliance.
- Close the water tank lid (3) (ill. (h)).
- Place the carafe (12) on the keep warm plate (11) (ill. (h)).


**NOTE:** Ensure the appliance is assembled correctly and completely.

**NOTE:** When using the regular or strong program, it is possible to place a paper filter into the filter housing (16) instead of the permanent filter (17). Only use a filter of basket type with dimensions: 3-1/2" base x 2-1/4" high (8-12 cups).

**NOTE:** Do not place a paper filter in the permanent filter (17), as water will not flow freely through the permanent filter (17).



# OPERATION

- Connect the plug **(9)** to a wall outlet (ill. .
- The appliance is now in stand-by mode. On the display **(22)**, “12:00” will flash
- for about 5 seconds and then change to be displayed constantly. The display backlight will be fully illuminated for about 30 seconds before dimming.

**NOTE:** Pressing any button at any stage will cause the display backlight to switch to full illumination for about 30 seconds before returning to being dimmed.

## Setting the clock

**NOTE:** Setting the clock is required to be able to use the **AUTO** function.

**NOTE:** The appliance has a 12-hour display (-/PM).

- Press and hold **HR (23)** or **MIN (21)** button for about 1 second to enter the clock setting mode.
- Press the **HR** button **(23)** to set the hours on the clock. Each press will advance the clock by one hour.
- Press the **MIN** button **(21)** to set the minutes on the clock. Each press will advance the clock by one minute.

**NOTE:** Press and hold either the **HR (23)** or **MIN (21)** button, to advance through hours/minutes rapidly.

**NOTE:** The clock will be reset if the appliance is unplugged from the wall outlet. The clock needs to be set again.

**NOTE:** If no button is pressed for about 5 seconds, the set time will be saved and the appliance returns to stand-by mode.

## Brewing Programs

The appliance has 4 preset programs for brewing.

- While the appliance is in stand-by mode, press the **STRENGTH** button **(24)** to set the required brewing program. The default mode is **NORMAL** (not shown on display).



# OPERATION

STRENGTH Button (24)	DISPLAY	PROCESS
press one time	strong	Use small scoop and standard side of water level. Heating element cycles continuously on/off for a slow flow of water through the permanent filter (17). The end of the program is indicated by a signal tone.
press two times	gourmet	Use large scoop and gourmet side of water level. Heating element is continuously on to provide a permanent flow of water through the permanent filter (17). At the end of the program the appliance will allow the coffee extra time to breathe and develop a gourmet aroma. Once finished, a signal tone sounds.
press three times	bold	Use large scoop and gourmet side of water level. Heating element cycles continuously on/off to allow a slow flow of water through the permanent filter (17). At the end of the program the appliance will allow the coffee extra time to breathe and develop a bold aroma. Once finished, a signal tone sounds.
press four times	normal (not shown)	Use small scoop and standard side of water level. Heating element is continuously on to provide a permanent flow of water through the permanent filter (17). The end of the program is indicated by a signal tone.

**NOTE:** Depending on the number of cups required to be brewed, the amount of ground coffee has to be adjusted.



# OPERATION

## NORMAL AND STRONG PROGRAM

TO BREW	GROUND COFFEE	AMOUNT OF WATER (STANDARD LEVEL)
2 cups	2 small scoops	2
4 cups	4 small scoops	4
6 cups	6 small scoops	6
8 cups	8 small scoops	8
10 cups	10 small scoops	10
12 cups	12 small scoops	12

## GOURMET AND BOLD PROGRAM

TO BREW	GROUND COFFEE	AMOUNT OF WATER (GOURMET LEVEL)
2 cups	2 large scoops	2
4 cups	4 large scoops	4
6 cups	6 large scoops	6
8 cups	8 large scoops	8

**NOTE:** All programs will run until no water is left in the water tank (6).


**NOTE:** During the program cycle, the keep warm plate (11) will start to warm up and remain on until the appliance is returned to stand-by mode.


**NOTE:** After a program has finished, the appliance switches to the keep warm function automatically (↳ Keep warm function).


- Add the required amount of ground coffee in the permanent filter (17) (ill. (c)).
- Press the ⏻ button (25) to start the brewing process (ill. (j)). The button will illuminate.
- Once the brewing process has finished, the appliance switches to the keep warm function, by default for 2 hours or until switched off via the ⏻ button (25).



# OPERATION


**NOTE:** During the brewing process, pressing any button, apart from the  button (25), has no effect. Only the display backlight will be fully illuminated.

**NOTE:** It is possible to remove the carafe (12) from the keep warm plate (11) during the brewing process for a short time, about 30 seconds, to pour coffee. The flow of coffee is stopped by the drip stop (15) (ill. ).

- To stop the brewing process prematurely, press the  button (25). The appliance will return to stand-by mode. The keep warm plate will stop heating.

## Keep warm function

The appliance is equipped with a keep warm function, which is switched on automatically after any brewing program has finished. The default keep warm time is 2 hours. The keep warm time can be read and extended as below:

 <p>Extended timer function</p> <p>Keep warm timer</p> <p>30 minutes per bar/number</p>	<ul style="list-style-type: none"><li>• Pressing the <b>AUTO</b> button (19) during the first hour has no effect.</li><li>• Pressing the <b>AUTO</b> button (19) after 1 hour, the keep warm function will be extended by 1 hour. This is reflected by the keep warm timer and “<b>extend warm 1</b>” in the display (22).</li></ul>
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- Pressing the **AUTO** button (19) again after another hour, extends the keep warm function by an additional 1 hour. This is reflected by the keep warm timer and “**extend warm 2**” in the display (22).
- Pressing the **AUTO** button (19) again after a further hour, has no effect. The keep warm function is not extended again. The maximum keep warm time for the appliance is 4 hours.
- After the keep warm time has run out, a signal tone sounds, the appliance returns to stand-by mode and the display (22) shows the current time.



# OPERATION

## AUTO function

The appliance is equipped with an automatic brewing function, allowing you to set the time you would like freshly brewed coffee.

**NOTE:** Using this function is only possible if the clock has been set.

**NOTE:** The time set, is the time the coffee will be ready.

- Add the required amount of ground coffee in the permanent filter **(16)** (ill. **(c)**).
- Fill the water tank **(6)** with the required amount of water (ill. **(g)**).
- Select the required brewing program (↳ Brewing programs).
- Place the carafe **(12)** on the keep warm plate **(11)**.
- Press and hold the **AUTO** button **(19)** for about 1 - 3 seconds. The button starts to flash.
- Set the time by pressing the buttons **HR (23)** and **MIN (21)**.
- Press the **AUTO** button **(19)** to set and confirm the time. The **AUTO** button **(19)** is illuminated.

**NOTE:** To cancel the **AUTO** function, press and hold the **AUTO** button **(19)** for about 3 seconds. The button will no longer be illuminated.

- The **AUTO** function is now set and the appliance will start the brewing process in time to finish at the set time.
- Once the brewing process starts, the **AUTO** button **(19)** will switch off and the **⏸** button **(25)** will illuminate.

**NOTE:** The set **AUTO** time will remain set until changed or the appliance is unplugged. To use the **AUTO** function again, first press and hold the **AUTO** button **(19)** for about 1 - 3 seconds. Adjust the time if required and confirm by pressing the **AUTO** button **(19)** again.

# HINTS AND TIPS


- As a general rule, one scoop of ground coffee equals one cup.
- It is recommended not to place appliance under wall units, as rising steam can cause damage to wooden furniture.
- It is recommended using the charcoal filter although it is optional.



# CLEANING

Proper maintenance will ensure many years of service from your appliance. Clean the appliance after every use. The appliance contains no user serviceable parts and requires little maintenance. Leave any servicing or repairs to qualified personnel.

**CAUTION:** Disconnect the plug (9) from the wall outlet. Allow all parts of the appliance to cool down completely.

**NOTE:** Do not immerse the power cord with plug (9) and appliance into water or any other liquid. Do not use abrasive cleaners, steel wool or scouring pads (ill. ) . Dry all parts thoroughly after cleaning, before using or storing the appliance. Ensure that no water enters the appliance housing.

- Clean the appliance and keep warm plate (11) with a clean, slightly damp cloth.
- Clean the carafe (12), permanent filter (17) filter housing (16) and measuring spoon (18) in hot, soapy water. The carafe is dishwasher safe.
- To remove stains from the carafe (12), fill with hot water and add baking soda or mild cleaning agent. For stubborn stains, leave to soak overnight.
- Clean all part of the appliance after each use.

**NOTE:** Dry all parts and surfaces thoroughly before use. Make sure that all parts and surfaces are completely dry before connecting the appliance to a wall outlet. Do not dry the inside of the water tank (6) with a cloth, as lint may remain.

## CLEAN function

The appliance is equipped with a clean function.

- Remove the charcoal filter holder (1) from the water tank (6).
- Fill the water tank (6) with a vinegar and water mixture (½ vinegar and ½ water) or a descaling product.
- Place the carafe (12) on the keep warm plate (11).
- Press and hold the **CLEAN** button (20) for about 3 seconds. A signal tone sounds.

**NOTE:** During the cleaning cycle, the **CLEAN** button (20) is flashing.

- Press the **CLEAN** button (20) to stop the cleaning cycle prematurely.



# CLEANING

**NOTE:** During the cleaning cycle the appliance will cycle from on to off until the water tank **(6)** is empty.

- Refill the water tank **(6)** with water and run any brewing program with no ground coffee.
- Replace the charcoal filter **(2)** and insert in charcoal filter holder **(1)** (ill. **(d)**).
- Place charcoal filter holder **(1)** in the water tank **(6)** (ill. **(e)**).

**NOTE:** It is recommended to replace the filter every 60 cycles following the steps above. Replace more frequently, if the water hardness level in your area is high.

**NOTE:** You can use the clean function before reaching 60 cycles by following the steps above. This is recommended if the water hardness level in your area is high.

## Storage

- Before storage, always make sure the appliance is completely cool, clean and dry.
- It is recommended to store the appliance in a dry place.
- Store the power cord in the cord storage **(8)** of the appliance (ill. **(p)**).
- Store the appliance on a stable shelf or in a cupboard, preferably in its original packaging. To avoid accidents, ensure that both the appliance and its power cord are beyond reach of children or pets.





# TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
The appliance is not working	Appliance not plugged in	Insert the plug <b>(9)</b> into the wall outlet
	Wall outlet not energized	Check fuses and circuit breaker
	Appliance not switched on	Switch the appliance on by pressing the <b>⏻</b> button <b>(25)</b>
Water does not pass through the appliance	Water tank <b>(6)</b> is empty	Refill water into the water tank <b>(6)</b>
	Water intake under charcoal filter holder <b>(1)</b> is clogged	Clean the water intake
	The permanent filter <b>(17)</b> is blocked	Clean the permanent filter <b>(17)</b> and try a coarser ground coffee
The coffee is too strong	Too much ground coffee in the permanent filter <b>(17)</b>	Empty the permanent filter <b>(17)</b> and reduce the amount of ground coffee used
	Wrong brewing program used	Select a different brewing program
The coffee is too weak	Ground coffee too coarse	Try a finer ground coffee
<b>AUTO</b> function not working/ not working correctly	Clock has not been set	Set the clock (→ Setting the clock)
	The clock has been set incorrectly	Reset the clock to the correct time
	The <b>AUTO</b> time has been set incorrectly	The <b>AUTO</b> time shows the brewing time will be started, set the time accordingly
	<b>AUTO</b> mode is not activated	Make sure the <b>AUTO</b> blue light is on



# TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
Coffee leaks around the filter housing (16)	Filter housing (16) not aligned correctly	Align filter housing correctly (ill. (a))
	Ground coffee too fine, blocking the permanent filter (17)	Clean the permanent filter (17) and use a different type of coffee
	Carafe (12) not placed on keep warm plate (11) correctly	Ensure the carafe (12) is seated correctly on the keep warm plate (11)

If additional assistance is needed, please contact our Customer Assistance at 1-855-451-2897(US).

# TECHNICAL DATA

Rated voltage: 120V ~ 60Hz  
Rated current: 7.5A

Rated power input: 900W  
Capacity: max. 12 cups



# CUSTOMER ASSISTANCE

If you have a claim under this warranty, please call our Customer Assistance Number. For faster service, please have the model number and product name ready for the operator to assist you. This number can be found on the bottom of your appliance and on the front page of this manual.

Model Number: \_\_\_\_\_ Product Name: \_\_\_\_\_

Customer Assistance Number 1-855-451-2897 (US)

Keep these numbers for future reference!

## Two-year limited warranty

### What does your warranty cover?

- Any defect in material or workmanship.

### For how long after the original purchase?

- Two years.

### What will we do?

- Provide you with a new one.
- For those items still under warranty but no longer available, WAL-MART reserves the right to replace with a similar FARBERWARE branded product of equal or greater value.

### How do you make a warranty claim?

- Save your receipt.
- Properly pack your unit. We recommend using the original carton and packing materials.
- Return the product to your nearest WAL-MART store or call Customer Assistance at 1-855-451-2897 (US).

### What does your warranty not cover?

- Parts subject to wear, including, without limitation, glass parts, glass containers, cutter/strainer, blades, seals, gaskets, clutches, motor brushes, and/or agitators, etc.
- Commercial use or any other use not found in printed directions.
- Damage from misuse, abuse, or neglect, including failure to clean product regularly in accordance with manufacturer's instructions.

## How does state law relate to this warranty?

- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.
- This warranty is in lieu of any other warranty or condition, whether express or implied, written or oral, including, without limitation, any statutory warranty or condition of merchantability or fitness for a particular purpose.
- WAL-MART, FARBERWARE and the product manufacturer expressly disclaim all responsibility for special, incidental, and consequential damages or losses caused by use of this appliance. Any liability is expressly limited to an amount equal to the purchase price paid whether a claim, however instituted, is based on contract, indemnity, warranty, tort (including negligence), strict liability, or otherwise. Some states or provinces do not allow this exclusion or limitation of incidental or consequential losses, so the foregoing disclaimer may not apply to you.

## What if you encounter a problem with this product while using it outside the country of purchase?

- The warranty is valid only in the country of purchase and if you follow the warranty claim procedure as noted.

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