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Memorandum

DATE September 19, 2024

TO Honorable Members of the Government Performance and Financial Management Committee

SUBJECT City Attorney's Office Inspector General Division's Third Quarter Report for FY 2024

On September 12, 2024, the City Attorney's Office Inspector General Division submitted its third quarter report for FY 2024 to the city council. The report is attached for your reference and includes the following highlights:

- 119 total closed complaints.
- 104 total new complaints received.
- 17 total full-scale investigations completed and closed.
- 68 in-progress cases.
- 23 advisory opinions requested.
- 18 ethics trainings conducted.

If you have any questions or need additional information, please contact me.

Bart Bevers

Bart Bevers
Inspector General

**CITY ATTORNEY'S OFFICE
INSPECTOR GENERAL DIVISION**



QUARTERLY REPORT- 3rd QUARTER FY 2023-2024

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I. MESSAGE FROM THE INSPECTOR GENERAL

To the residents of the city,

The government of this great city exists to serve you, and this principle may not be compromised in any way. The Dallas City Attorney's Office Inspector General Division (IGD) is here to ensure that every city official and city employee, as well as those doing business with the city, complies with the city's Code of Ethics and other applicable laws, so that you may be confident in our work and our services.

Ethics violations, fraud, and corruption have no place in the city. If you see ethics violations, fraud, corruption, or dishonest practices, please report it. Any abuse, no matter how small, tarnishes our city and harms us all.

Together, we can keep our city government as clean and honest as we want it to be. It is my honor to serve you in this capacity— please join me.

Bart Bevers

Bart Bevers
Inspector General

II. MISSION / VISION

MISSION

The mission of the Inspector General Division is to promote accountability and public trust by preventing ethics violations, corruption, waste, fraud, abuse, and official misconduct through training and communication, which creates awareness and understanding. The Inspector General Division also detects, investigates, and prosecutes violations of the City of Dallas' ethics code committed by city employees, city officials, and people doing business with the city.

VISION

The Inspector General Division will maximize the public's confidence and trust in city government by promoting and practicing the highest level of integrity, efficiency, and effectiveness.

THE INSPECTOR GENERAL INVESTIGATIVE PRINCIPLE

We pursue the truth with an objective mind, without bias, and regardless of politics.

III. PRINCIPLES AND STANDARDS

The IGD has adopted the Principles and Standards for an Office of Inspector General, also known as the Green Book Standards – established by the Association of Inspectors General (AIG). The AIG, founded on October 26, 1996, is a national nonprofit membership organization for agencies and professionals in the inspector general community. The AIG promotes excellence in the inspector general community by establishing and encouraging adherence to office-wide and discipline-specific quality standards.

The AIG promotes public accountability through policy research and analysis in the general areas of fraud, waste, and abuse, including prevention, examination, investigation, detection, elimination, and enforcement. It supports professionalism through standardized practices, policies, and ethics; and offers professional development through educational resources, qualification, certification, and licensing programs.

The IGD hopes to apply for peer review by the AIG before 2025. Peer review is a voluntary process in which the agency requesting the review opens itself up to a thorough examination of its policies and procedures, processes, documentation, workflow, and community impact. The goal of peer review is to assess the functionality of an IGD and its organizational processes with a view toward maximizing operational efficiency and adherence to established quality standards.

IV. OUR TEAM

The IGD's team consists of four attorneys, six investigators, and three support staff positions. This diverse group of specialized individuals is integral to the IGD's mission. The distinctive backgrounds of our team members add perspective and depth to each investigation. The IGD team is uniquely qualified with professional certifications including Certified Fraud Examiner (CFE), Certified Fraud Specialist (CFS), and Certified Inspector General (CIG), and Certified Inspector General Investigator (CIGI).

V. HIGHLIGHTS – 3rd Quarter 2024 (April 1 – June 30)

Notable achievements of the Inspector General Division during this quarter:

- Appeared before the Charter Review Commission.
- Participated in the entrance conference with City Auditor and Weaver Tidwell for the external performance audit of the IGD.
- Briefed the Ethics Advisory Commission (EAC) on second quarter IGD activities.
- Participated in the 2024 Cybersecurity Conference of the US Secret Service-North Texas Cyber Fraud Task Force.
- Hired an attorney to assist with confidential advisory opinions and training city employees.
- Presented two employee theft cases to the EAC and received favorable decisions on both.

VI. FILING A COMPLAINT

The Code of Ethics requires any person subject to the code to immediately report any conduct the person knows to be a violation of 12A to the inspector general.

Fraud, Waste, Abuse, Corruption, and Ethics Violations can be reported at:



The Whistle Hotline: (877) 860-1061(English and Spanish)

Weblink:

https://secure.ethicspoint.com/domain/en/report_information.asp?clientid=56278&locationid=-&override=yes&agreement=no&companyname=City%20of%20Dallas&violationtypeid=66470

The Whistle QR Code:



Mail: Dallas City Attorney's Office
Inspector General Division
1500 Marilla Street, 7DN
Dallas, TX 75201

VII. DISPOSITION DECISIONS

Definitions. In this report:

SUBSTANTIATED means there is enough credible evidence to establish a prima facie case by a preponderance of the evidence.

UNSUBSTANTIATED means no proof, or insufficient proof, was ever adduced. There is not enough credible evidence to establish a prima facie case by a preponderance of the evidence.

UNFOUNDED means there was no adjudicated basis for the charge or accusation. The investigation has established that the allegation(s) is/are not true, OR the allegation(s) is/are not a violation of the applicable rules.

NOT RELATED TO THE CITY means the allegation(s) is/are unrelated to the city.

NO FULL-SCALE INVESTIGATION NECESSARY means a complaint is incomplete due to missing information that is needed or does not contain a violation of the Code of Ethics.

REFERRED TO DEPARTMENT means a complaint was referred to an internal or external department or agency.

NO JURISDICTION means the inspector general has no authority to investigate, or the statute of limitations has expired.

VIII. CASE SUMMARIES: 3rd QUARTER FY-2024

KEY MEASURE	REQUIRED BY	DATA
Annual Financial Disclosure Reports	Sec. 12A-40(a)(1)(C)	No Data to Report
Summarized Completed Investigations and Reviews	Sec. 12A-47(c)	See Pages 9-20
Dismissals	Sec. 12A-47(c)	No Data to Report
Approved Settlement Agreements	Sec. 12A-47(c)	No Data to Report
Disposition of Administrative Prosecutions	Sec. 12A-47(c)	6 substantiated ethics charges
MEASURE		DATA
NEW COMPLAINTS:		
Source(s) of those complaints: Hotline/Web		53
Source(s) of those complaints: Hotline/Phone		43
Source(s) of those complaints: LEPCT		6
Source(s) of those complaints: IGD Initiated		2
Source(s) of those complaints: Other		0
Total New Complaints Received		104
CLOSED COMPLAINTS:		
Substantiated		5
Total Reviews Completed and Closed		1
Unsubstantiated		7
Unfounded		3
Not Related to The City		8
No Full-Scale Investigation Necessary		69
Referred To Department/LEO		26
Total Complaints Closed¹		119
Total Full-Scale Investigations Completed and Closed		17
CURRENT IN-PROGRESS CASES (as of July 2, 2024)		68
EAC HEARING DISPOSITIONS		
Settlement(s) reached with IGD		No Data to Report
Number of Contested Hearings		1
Number of Respondents Prosecuted		2
Substantiated Ethics Charge(s)		6
Unsubstantiated Ethics Charge(s)		0
INTEGRITY OFFICER PROGRAM/CHIEF INTEGRITY OFFICER		
Advisory opinions requested		23
Formal advisory opinions issued (verbal and written)		6
Trainings		18

¹ See Section XI, "Issue Type Summary Chart-Closed Complaints," on Page 22 for more information.
City Attorney's Office – Page 8

IX. SUMMARIZED COMPLETED INVESTIGATIONS

Date Closed	Synopsis Notes
06/24/2024	On 6/17/2022, an anonymous complaint was received alleging a city official received a gift and subsequently failed to follow recusal and disclosure procedures. This complaint was referred to Dallas Police Department Public Integrity Unit, which determined that there was insufficient evidence to prove that a criminal offense was committed. After the Public Integrity Unit declined to file criminal charges, the IGD began its investigation. After an investigation, there was insufficient evidence to support the allegation. Furthermore, there was no evidence that the city official made an agreement to be rewarded for any official action. UNSUBSTANTIATED
04/26/2024	On 6/22/2022, IGD initiated an investigation based on a tip from a city employee that a city contractor had a conflict of interest. After a preliminary investigation, it was determined that the allegation fell outside the one-year statute of limitations. NO FULL-SCALE INVESTIGATION NECESSARY
04/26/2024	On 6/22/2022, a complaint was received from a city official alleging a city employee violated Dallas city code provisions regarding redistricting. This complaint was referred to Dallas Police Department Public Integrity Unit, which did not find probable cause of a crime. REFERRED TO LAW ENFORCEMENT
06/27/2024	On 8/23/2022, a complaint was received from a resident alleging DART intentionally misled residents by making design modifications to a regional rail project after the Final Environmental Impact Statement (FEIS) was signed in 2018. The complaint alleged the following crimes: (1) contract and grant fraud; (2) violations of the False Claims Act; and (3) violations of environmental, health, and safety laws. The complaint further alleged the following unnamed ethics violations: “conflicts of interest and ethics violations.” Based on the criminal allegations, this complaint was referred to multiple law enforcement agencies, all of which declined to accept the complaint. REFERRED TO LAW ENFORCEMENT.
06/17/2024	On 12/20/2022, an anonymous complaint was received from a city employee alleging unfair treatment of female employees by a supervisor. This complaint lacked sufficient detail to investigate the allegation. Requests for more information were unanswered, and the respondent is no longer a city employee. After a preliminary investigation, IGD was unable to obtain evidence needed to investigate further. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 2/8/2023, a complaint was received from a city employee alleging inattention and unkind comments from a coworker. This complaint does not contain sufficient details to investigate the allegation. A request for more information was unanswered. NO FULL-SCALE INVESTIGATION NECESSARY
06/12/2024	On 4/25/2023, a complaint was received from a resident alleging a city official used offensive language towards the complainant at a public meeting. After an investigation that included a review of the video recording of the public meeting and multiple witness interviews, IGD was unable to substantiate the allegation. UNSUBSTANTIATED
04/12/2024	On 6/22/2023, a complaint was received from a city employee alleging a coworker stole cash from a city cash register. After an investigation, the allegation was substantiated. During the course of the investigation, the employee resigned. The IGD presented ethics charges against the former employee at a hearing before the Ethics Advisory Commission on 2/22/2024. A panel of the Ethics Advisory Commission found the respondent violated sections 12A-3, 12A-4(a)(1), 12A-4(a)(5), and 12A-

	4(a)(6). On 3/27/2024, the city council issued a resolution of censure and referral for damages against the former city employee. SUBSTANTIATED
05/29/2024	On 7/20/2023, a complaint was received from a city employee alleging employee theft of city property. This complaint was referred to Dallas Police Department Public Integrity Unit. REFERRED TO DEPT/DPD PIU
06/12/2024	IGD initiated an investigation based on whether all councilmembers and the mayor properly filed 2023 and 2024 personal financial statements as required by the code of ethics. After an investigation, the allegation was unsubstantiated. UNSUBSTANTIATED
04/04/2024	On 8/21/2023, an anonymous complaint was received from an individual alleging a city employee used city special event funds to pay for a coworker's retirement party. After an investigation, there was insufficient evidence to substantiate the allegation. UNSUBSTANTIATED
06/17/2024	On 8/29/2023, a complaint was received from an individual alleging assault of another individual by a city employee. This complaint was not referred to Dallas Police Department-Public Integrity Unit because the complainant indicated a police report had already been made. DPD-PIU determined probable cause existed to support the allegation. The employee was terminated and has now been charged criminally in connection with this allegation. NO FULL-SCALE INVESTIGATION NECESSARY
05/29/2024	On 10/15/2023, an anonymous complaint was received from a city employee alleging a supervisor displayed a condescending attitude and abrupt communication style. This complaint lacks sufficient detail to investigate the allegation. Requests for more information were unanswered. After preliminary investigation, it was determined that the complainant had previously made the same allegation to Human Resources. The IGD determined a reinvestigation was not necessary. NO FULL-SCALE INVESTIGATION NECESSARY
06/27/2024	On 11/3/2023, an anonymous complaint was received from an individual alleging improprieties regarding grant funds awarded by the city to a local business. After an investigation, the allegation was substantiated. This complaint was referred to a law enforcement agency. SUBSTANTIATED/REFERRED TO LAW ENFORCEMENT
06/17/2024	On 11/15/2023, an anonymous complaint was received from a city employee alleging a coworker was engaged in conflicting outside employment. After an investigation, the outside employment was confirmed to be true yet did not violate the code of ethics because the respondent does not have a financial interest in any contract with the city. Additionally, the respondent is not disqualified from holding the outside employment by the additional restrictions relating to contracts in the ethics code. UNFOUNDED
06/27/2024	On 1/9/2024, a complaint was received from a resident alleging city employees stole city property. After an investigation, the allegation was substantiated. The IGD filed ethics charges on two city employees on 4/25/2024. A hearing on the ethics charges was held on 6/27/24, where a panel of Ethics Advisory Commission members heard evidence on six ethics charges files against the two city employees. On 6/27/24, the Ethics Advisory Commission determined the employees violated the city's ethics code in all six charges. SUBSTANTIATED
05/06/2024	On 1/16/2024, a complaint was received from an individual alleging the owner of a local business misappropriated federal grant money received from the city of Dallas. An IGD investigation found substantial evidence to support the allegation. This case was referred to the Dallas Police Department. SUBSTANTIATED/REFERRED TO DEPT/DPD
04/02/2024	On 1/19/2024, a complaint was received from an individual alleging a city employee stole unspecified property from the city. A preliminary investigation that included multiple witness interviews revealed that the complainant subsequently withdrew the

	allegation and admitted to making a false allegation against the respondent. UNFOUNDED
05/06/2024	On 1/25/2024, a complaint was received from a city employee alleging possible theft of a missing tool used for mechanical repairs. After a preliminary investigation, there was insufficient evidence to substantiate the allegation of theft due to lack of internal controls. UNSUBSTANTIATED
06/27/2024	On 1/25/2024, IGD initiated a contract-monitoring investigation to look at various contracts throughout the city. IGD collected and processed raw data for analysis to inform future interventions. The case was closed but the contract-monitoring initiative will continue. NO FULL-SCALE INVESTIGATION NECESSARY
06/03/2024	On 2/4/2024, an anonymous complaint was received from an individual alleging offensive language and poor management by a supervisor. This complaint lacks sufficient details to investigate the allegations. Requests for more information were unanswered. This complaint was referred to department management. REFERRED TO DEPT/EQUIPMENT FLEET MANAGEMENT
06/27/2024	On 1/9/2024, a complaint was received from a resident alleging city employees stole city property. After an investigation, the allegation was substantiated. The IGD filed ethics charges on two city employees on 4/25/2024. A hearing on the ethics charges was held on 6/27/24, where a panel of Ethics Advisory Commission members heard evidence on six ethics charges files against the two city employees. On 6/27/24, the Ethics Advisory Commission determined the employees violated the city's ethics code in all six charges. SUBSTANTIATED
04/16/2024	On 3/1/2024, a complaint was received from a city employee alleging dissatisfaction with an investigation conducted by Human Resources into a matter in which the complainant here was named as the respondent in the Human Resources investigation. IGD determined a re-investigation of the Human Resources investigation would not be necessary. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 3/1/2024, a complaint was received from a resident alleging a city vehicle damaged the fence, gate, and landscaping at the resident's home. This complaint does not allege an ethics code violation, and none could be identified. The complainant was directed to file a report with the Office of Risk Management. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 3/1/2024, an anonymous complaint was received from a city employee alleging an email had disappeared from the complainant's mailbox. This complaint does not allege an ethics code violation, and none could be identified. NO FULL-SCALE INVESTIGATION NECESSARY
05/29/2024	On 3/5/2024, a complaint was received from a city employee alleging a coworker engaged in conflicting outside employment. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 3/7/2024, an anonymous complaint was received from a resident alleging a city official interfered in the work of a city employee by preventing the employee from assisting residents. This complaint lacks sufficient details to investigate the allegation. Requests for more information were unanswered. NO FULL-SCALE INVESTIGATION NECESSARY
06/26/2024	On 3/8/2024, a complaint was received from a city employee alleging coworkers did not follow proper procurement procedures related to two formal solicitations for professional services on behalf of the city. IGD's investigation revealed insufficient evidence to substantiate the allegation of willful evasion of the procurement process as opposed to mere confusion as to required steps. Both procurements were halted prior to the award of any contracts and the employees involved received verbal counseling and procurement training. UNSUBSTANTIATED

04/16/2024	On 3/8/2024, an anonymous complaint was received from an individual alleging a non-employee visited the complainant's home and made criminal threats. IGD instructed the complainant to contact local law enforcement to report this incident. This complaint is not related to the city of Dallas. NOT RELATED TO THE CITY
04/16/2024	On 3/11/2024, a complaint was received from a resident alleging a city official failed to provide repairs to the complainant's home after the complainant requested assistance with home repairs. This complaint does not allege an ethics code violation, and none could be identified. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 3/13/2023, a complaint was received from an applicant for city employment alleging disagreement with the city's stated reason for non-hire. This complaint was referred to Human Resources. REFERRED TO DEPT/HR
04/16/2024	On 3/14/2024, an anonymous complaint was received from a city employee alleging favoritism by a supervisor in 2021. This complaint falls outside the one-year statute of limitations. NO FULL-SCALE INVESTIGATION NECESSARY
04/15/2024	On 3/14/2024, a complaint was received from a resident describing a financial scam involving social media and unknown individuals. The complainant was directed to contact local law enforcement to report the incident. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 3/16/2024, an anonymous complaint was received from an individual alleging two city employees were in a relationship. A preliminary investigation revealed the employees named in the allegation did not supervise one another. This complaint was referred to department management. REFERRED TO DEPT/CCS
05/03/2024	On 3/18/2024, a complaint was received from a resident alleging an individual filed a fraudulent deed regarding the sale of the complainant's home in 2004. This complaint is not related to the city. NOT RELATED TO THE CITY
05/03/2024	On 3/18/2024, a complaint was received alleging the sale of fake identification cards on social media by an unknown individual. This complaint is not related to the city. A referral was not made because the complainant previously reported this allegation to the police. NOT RELATED TO THE CITY
05/03/2024	On 3/18/2024, a complaint was received alleging dissatisfaction with a city official's clothing worn at a public meeting. A preliminary investigation included a review of the public meeting and determined the shirt in question displayed a legally valid expression of the city official's opinions. This complaint does not allege a violation of the ethics code, and none could be identified. NO FULL-SCALE INVESTIGATION NECESSARY
05/02/2024	On 3/18/2024, an anonymous complaint was received from an individual alleging a city employee used city computers to look up unspecified information pertaining to unnamed individuals. This complaint lacks sufficient details to investigate the allegation. Requests for more information were unanswered. Although the complaint contained scant information, because the complaint named an employee as the alleged respondent, this complaint was forwarded to department management. IGD requested a response to the referral. IGD has not received a response to the referral. REFERRED TO DEPT/SAN
05/02/2024	On 3/19/2024, a complaint was received from an individual alleging dissatisfaction with a city employee's response times to communications from the complainant. A preliminary investigation revealed the city employee is no longer employed with the city. This complaint was referred to Human Resources. Although requested, IGD has not received a response to the referral. REFERRED TO DEPT/HR
05/03/2024	On 3/20/2024, an anonymous complaint was received from a city employee alleging a supervisor attended a team meeting without an invitation to attend the meeting. The

	alleged conduct does not violate the ethics code. NO FULL-SCALE INVESTIGATION NECESSARY
05/03/2024	On 3/21/2024, a complaint was received from an individual alleging possible identity theft. The complainant was directed to contact local law enforcement to file a police report. This complaint is not related to the city of Dallas. NOT RELATED TO THE CITY
05/03/2024	On 3/21/2024, an anonymous complaint was received alleging current city officials have served past their term limits. This complaint does not allege a violation of the ethics code, and none could be identified. Board members serve until their successors are appointed and qualified. NO FULL-SCALE INVESTIGATION NECESSARY
05/03/2024	On 3/21/2024, a complaint was received from an individual in Ohio alleging an unknown individual opened a fraudulent bank account in Dallas in the complainant's name. This complaint is not related to the city. The complainant was directed to make a police report. NOT RELATED TO THE CITY
06/03/2024	On 3/22/2024, a complaint was received from a city employee alleging a supervisor improperly shared the city employee's name with a resident, after the city employee stole the resident's dog and refused to return the dog to the resident-owner. A preliminary investigation revealed that Human Resources was currently investigating the same allegation from the same complainant. IGD determined a concurrent investigation was not necessary. NO FULL-SCALE INVESTIGATION NECESSARY
06/12/2024	On 4/25/2023, a complaint was received from a resident alleging a city official used offensive language towards the complainant at a public meeting. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY
05/03/2024	On 3/25/2024, a complaint was received from a Plano resident alleging receipt of a phone call from an individual selling solar panels from a number that appeared to originate from the city. This complaint does not allege an ethics code violation, and none could be identified. The complainant was directed to contact local law enforcement to report the call. NO FULL-SCALE INVESTIGATION NECESSARY
04/16/2024	On 3/25/2024, a complaint was received from a city employee alleging theft of city property by a co-worker. This case was referred to Dallas Police Department's Public Integrity Unit. REFERRED TO DEPT/DPD PIU
05/03/2024	On 3/27/2024, an anonymous complaint was received from a city employee alleging city employees are working in a building that is operating without a certificate of occupancy. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY and REFERRED TO DEPT/AUD
05/03/2024	On 3/27/2024, a complaint was received from a city employee alleging overflowing toilets in a city building. This complaint was referred to the Building Services Department. REFERRED TO DEPT/BSD
05/03/2024	On 3/28/2024, a complaint was received from an individual alleging a city sanitation truck blocked street traffic while picking up curbside trash. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/03/2024	On 3/29/2024, a complaint was received from an individual alleging dissatisfaction with city employees' handling of a land transfer application. The complaint alleges city employees intentionally misled the complainant regarding requirements for a land transfer application. IGD conducted a preliminary investigation to review the documents provided in support of this complaint. The supporting documents negate the allegation. Therefore, IGD determined further investigation would not be necessary. NO FULL-SCALE INVESTIGATION NECESSARY
05/07/2024	On 3/29/2024, a complaint was received from an individual alleging city employees acted improperly when they attempted to verify whether an attorney claiming to

	represent the individual did in fact represent the individual. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
04/02/2024	On 4/1/2024, an anonymous complaint was received from a city employee alleging unfair reassignment of work duties. On 4/2/2024, the complainant requested the complaint be disregarded. NO FULL-SCALE INVESTIGATION NECESSARY
05/07/2024	On 4/2/2024, a complaint was received from a city employee alleging a supervisor improperly required the complainant to join a professional organization not affiliated with the City of Dallas. This complaint was referred to Human Resources for investigation. REFERRED TO DEPT/HR
06/24/2024	On 4/3/2024, a complaint was received from an individual employed by a city vendor alleging various ethical violations by the city vendor including failure to pay overtime, improper termination, and assault. After investigation, all allegations were unfounded. UNFOUNDED
05/07/2024	On 4/3/2024, an anonymous complaint was received from an individual alleging a Dallas police officer committed time theft. This case was referred to Dallas Police Department Internal Affairs Division. REFERRED TO DEPT/DPD IAD
05/07/2024	On 4/4/2024, an anonymous complaint was received from a city employee alleging a city official berated city staff in a public meeting. After a preliminary investigation that included a review of the city official's comments at the public meeting, the video evidence negated the allegation. NO FULL-SCALE INVESTIGATION NECESSARY
04/09/2024	On 4/5/2024, an incomplete anonymous complaint was received from a city employee alleging "fraud." The complainant terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
04/12/2024	On 4/10/2024, an incomplete anonymous complaint was received from an individual regarding difficulties the complainant experienced while completing "a survey." The complainant terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/08/2024	On 4/10/2024, a complaint was received from a resident alleging unfair issuance of code enforcement citations. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/08/2024	On 4/10/2024, an anonymous complaint was received from a city employee alleging a coworker used an electronic cigarette at work in a city building. This complaint was referred to Human Resources. REFERRED TO DEPT/HR
05/08/2024	On 4/12/2024, a complaint was received from an individual alleging improper online activity by a city employee during off-work hours. This complaint was referred to department management. REFERRED TO DEPT/DFR
04/16/2024	On 4/15/2024, an anonymous complaint was received from a city employee alleging inappropriate comments by a supervisor while interviewing a job applicant. This complaint was referred to department management. Although requested, IGD has not received a response to the referral. REFERRED TO DEPT/PKR
05/08/2024	On 4/15/2024, a complaint was received from a resident alleging Dallas police officers treated the complainant disrespectfully after they responded to a call for assistance from the complainant. This complaint was referred to Dallas Police Department Internal Affairs Division. REFERRED TO DEPT/DPD IAD
04/18/2024	On 4/17/2024, an incomplete anonymous complaint was received from a city employee describing a potential monetary scam involving unknown actors. The complainant terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY

04/24/2024	On 4/17/2024, a complaint was received from a city employee alleging he was the victim of a monetary scam. The complainant was directed to contact law enforcement to report the crime. NO FULL-SCALE INVESTIGATION NECESSARY
04/18/2024	On 4/17/2024, an incomplete anonymous complaint was received from a city employee alleging harassment. The complainant disconnected the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
04/18/2024	On 4/17/2024, an incomplete anonymous complaint was received from a city employee alleging inappropriate phone calls and text messages from a supervisor. The complainant terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/09/2024	On 4/18/2024, a complaint was received from an individual alleging unsatisfactory email responses from city employees regarding a city grant that provides funds for minor home repairs. IGD conducted a preliminary investigation to review the documents provided in support of the complaint. The supporting documents negate the allegation. NO FULL-SCALE INVESTIGATION NECESSARY
05/09/2024	On 4/18/2024, a complaint was received from a city employee alleging a verbal disagreement with a supervisor. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/09/2024	On 4/18/2024, a complaint was received from an individual alleging unsatisfactory email responses from city employees regarding a city grant that provides funds for minor home repairs. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY
05/09/2024	On 4/19/2024, an anonymous complaint was received from an individual alleging gambling at a local gas station. The complainant was directed to contact local law enforcement. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/09/2024	On 4/20/2024, a complaint was received from a resident requesting assistance with a housing choice voucher account. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/08/2024	On 4/24/2024, an incomplete anonymous complaint was received from an individual alleging harassment. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/09/2024	On 4/24/2024, an anonymous complaint was received from an individual alleging unspecified fraud and misuse of resources by a city official and a Dallas County official. This complaint does not contain a credible allegation of an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
04/30/2024	On 4/24/2024, an incomplete anonymous complaint was received from a resident alleging a code compliance officer issued multiple citations to the complainant. The complainant terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
04/24/2024	On 4/24/2024, a complaint was received from an individual alleging assault and threats by individuals not related to the city. IGD reported this information to 911 at the time the complaint was received, and the complainant was directed to contact local law enforcement. This complaint was referred to Dallas Police Department. REFERRED TO DEPT/DPD
05/09/2024	On 4/25/2024, a complaint was received from a resident alleging unfair issuance of a code compliance citation. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY

05/09/2024	On 4/25/2024, an anonymous complaint was received from a city employee alleging respiratory allergies due to secondhand smoke from a coworker. This complaint was referred to Human Resources. REFERRED TO DEPT/HR
05/13/2024	On 4/26/2024, an anonymous complaint was received from an individual alleging a city of Dallas Facebook post tagged the campaign page of a previous candidate for Dallas city council. This complaint was referred to department management. Although requested, IGD has not received a response to the referral. REFERRED TO DEPT/DEVELOPMENT SERVICES DEPARTMENT
05/08/2024	On 4/26/2024, a complaint was received from a city employee alleging discrimination by multiple supervisors and employees. Documents filed by the complainant in support of this complaint indicate a concurrent grievance on these allegations has been filed by the complainant and is currently still pending. IGD determined a concurrent investigation is not necessary. This complaint was referred to Human Resources. REFERRED TO DEPT/HR
05/02/2024	On 4/30/2024, a complaint was received from an individual alleging city officials violated the Texas Open Meetings Act to coordinate a call for another city official's resignation. This complaint was referred to Dallas Police Department Public Integrity Unit. REFERRED TO DEPT/DPD PIU
05/13/2024	On 4/30/2024, an anonymous complaint was received from a city employee alleging a city official disclosed details from an application currently pending before the city official at a community meeting. This complaint lacks sufficient details to investigate the allegation. An IGD request for more information was unanswered. NO FULL-SCALE INVESTIGATION NECESSARY
05/13/2024	On 5/1/2024, a complaint was received from a resident alleging a disagreement with a code compliance officer. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/03/2024	On 5/1/2024, an incomplete anonymous complaint was received from an individual alleging unspecified unfair treatment. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/13/2024	On 5/1/2024, an anonymous complaint was received from an individual alleging discrimination by employees in a Dallas County District Court. This complaint is not related to the city. NOT RELATED TO THE CITY
05/13/2024	On 5/2/2024, a complaint was received from a city employee alleging unfair assignment of tasks. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/13/2024	On 5/2/2022, a complaint was received from an individual alleging city employees performed an improper inspection related to a commercial building permit. This complaint was referred to department management. REFERRED TO DEPT/DSD
05/13/2024	On 5/2/2024, a complaint was received from a resident alleging black mold was found in the complainant's apartment. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/29/2024	On 5/2/2024, a complaint was received from an individual alleging unfair treatment and lack of transparency regarding applications for city grant funds. This complaint lacks sufficient details to investigate the allegation. Requests for more information were unanswered. After a preliminary investigation that included review of a related public meeting where specific applications for city grant funds were discussed, there was insufficient evidence to substantiate the allegation. UNSUBSTANTIATED
05/13/2024	On 5/3/2024, an anonymous complaint was received from a resident requesting assistance translating a sanitation document regarding garbage collection. This

	complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/14/2024	On 5/3/2024, an anonymous complaint was received from a city employee alleging city employees are working in a building that is operating without a certificate of occupancy. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY and REFERRED TO DEPT/AUD
05/13/2024	On 5/3/2024, an anonymous complaint was received from an individual alleging a city employee falsified time records. The conduct was alleged to have occurred more than one year before this complaint was filed. Therefore, further investigation will be barred by the one-year statute of limitations. This complaint was referred to Dallas Fire-Rescue Internal Affairs Department. REFERRED TO DEPT/DFR-IAD
05/14/2024	On 5/4/2024, an anonymous complaint was received from an individual alleging officers were untruthful regarding the complainant's warrant status during a traffic stop. This complaint does not contain a credible allegation of an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/14/2024	On 5/5/2024, an anonymous complaint was received from an individual alleging city officials allowed a resident to make allegedly false statements at a public meeting. This complaint does not allege an ethics code violation. NO FULL-SCALE INVESTIGATION NECESSARY
05/14/2024	On 5/8/2024, a complaint was received from a city employee alleging yelling and aggressive behavior towards coworkers. This complaint was referred to Human Resources. REFERRED TO DEPT/HR
05/14/2024	On 5/8/2024, a complaint was received from residents alleging city officials violated the Texas Open Meetings Act to coordinate a call for another city official's resignation. This is a duplicate complaint. A referral to Dallas Police Department Public Integrity Unit was not made because previous duplicate complaints were already referred. NO FULL-SCALE INVESTIGATION NECESSARY
06/28/2024	On 5/8/2024, an anonymous complaint was received from a resident alleging time theft by a city employee. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY
05/10/2024	On 5/9/2024, an incomplete anonymous complaint was received from a city employee alleging harassment. The caller disconnected the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/22/2024	On 5/10/2024, a complaint was received from an individual alleging an unknown city employee attempted to steal money from the complainant by issuing a fraudulent check from the complainant's business. After preliminary investigation, IGD was unable to connect this allegation to a city employee. The complainant was directed to contact local law enforcement. NO FULL-SCALE INVESTIGATION NECESSARY
05/14/2024	On 5/10/2024, an incomplete complaint was received from a resident regarding a code violation. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/13/2024	On 5/10/2024, an incomplete anonymous complaint was received from a city employee regarding compensation. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/14/2024	On 5/12/2024, a complaint was received from an individual alleging the sale of alcohol to a minor at a Fort Worth business. This complaint is not related to the city. NOT RELATED TO THE CITY
05/21/2024	On 5/14/2024, a complaint was received from a resident alleging unfair issuance of a code compliance citation. This complaint fails to allege an ethics code violation, and none could be identified. NO FULL-SCALE INVESTIGATION NECESSARY

06/14/2024	On 5/14/2024, an anonymous complaint was received from a resident alleging time theft by a city employee. This is a duplicate complaint. NO FULL-SCALE INVESTIGATION NECESSARY
05/21/2024	On 5/16/2024, an anonymous complaint was received from a city employee alleging disagreement with the stated sick leave policy. This complaint was referred to Human Resources. REFERRED TO DEPT/HR
05/21/2024	On 5/18/2024, a complaint was received from a resident alleging improper air conditioning repairs at a local apartment unit. This complaint does not allege an ethics code violation, and none could be identified. The complainant was directed to report the issue to 311. NO FULL-SCALE INVESTIGATION NECESSARY
05/21/2024	On 5/20/2024, an anonymous complaint was received from an individual alleging owners of a local business is undergoing major renovations and improvements without a permit. This complaint does not allege an ethics code violation, and none could be identified. NO FULL-SCALE INVESTIGATION NECESSARY
05/21/2024	On 5/20/2024, an anonymous complaint was received from a city employee alleging time theft and drug use by a coworker. This complaint was referred to department management. REFERRED TO DEPT/CCS
05/22/2024	On 5/22/2024, an incomplete anonymous complaint was received from an individual alleging discrimination. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
06/05/2024	On 5/23/2024, an anonymous complaint was received from a city employee alleging unfair denial of vacation leave. This complaint does not allege an ethics code violation, and none could be identified. NO FULL-SCALE INVESTIGATION NECESSARY
05/28/2024	On 5/23/2024, an incomplete anonymous complaint was received from a city employee alleging unfair treatment. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
05/28/2024	On 5/24/2024, an incomplete anonymous complaint was received from an individual alleging inappropriate behavior. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY.
06/04/2024	On 5/30/2024, an incomplete anonymous complaint was received regarding unknown concerns. The caller terminated the call prior to completion of intake. NO FULL-SCALE INVESTIGATION NECESSARY
06/05/2024	On 5/30/2024, an anonymous complaint was received from a city employee alleging a coworker attempted to bribe a resident. After preliminary investigation, IGD determined that this allegation was properly investigated and unfounded by department management. IGD determined a re-investigation was not necessary because the management investigation revealed the resident misunderstood the identities of the outside contractor and the coworker with whom the resident had been dealing. NO FULL-SCALE INVESTIGATION NECESSARY
06/18/2024	On 6/14/2024, an anonymous complaint was received from an individual alleging unsatisfactory building conditions at a local business. This complaint does not allege an ethics code violation, and none could be identified. The complainant was directed to contact 311. NO FULL-SCALE INVESTIGATION NECESSARY
06/24/2024	On 6/24/2024, an anonymous complaint was received from an individual alleging a nonworking toilet at a local motel. This complaint does not allege an ethics code violation, and none could be identified. The complainant was directed to contact 311. NO FULL-SCALE INVESTIGATION NECESSARY
06/25/2024	On 6/24/2024, a complaint was received from an individual alleging bank and wire fraud by an individual not connected to the city. This complaint is not related to the

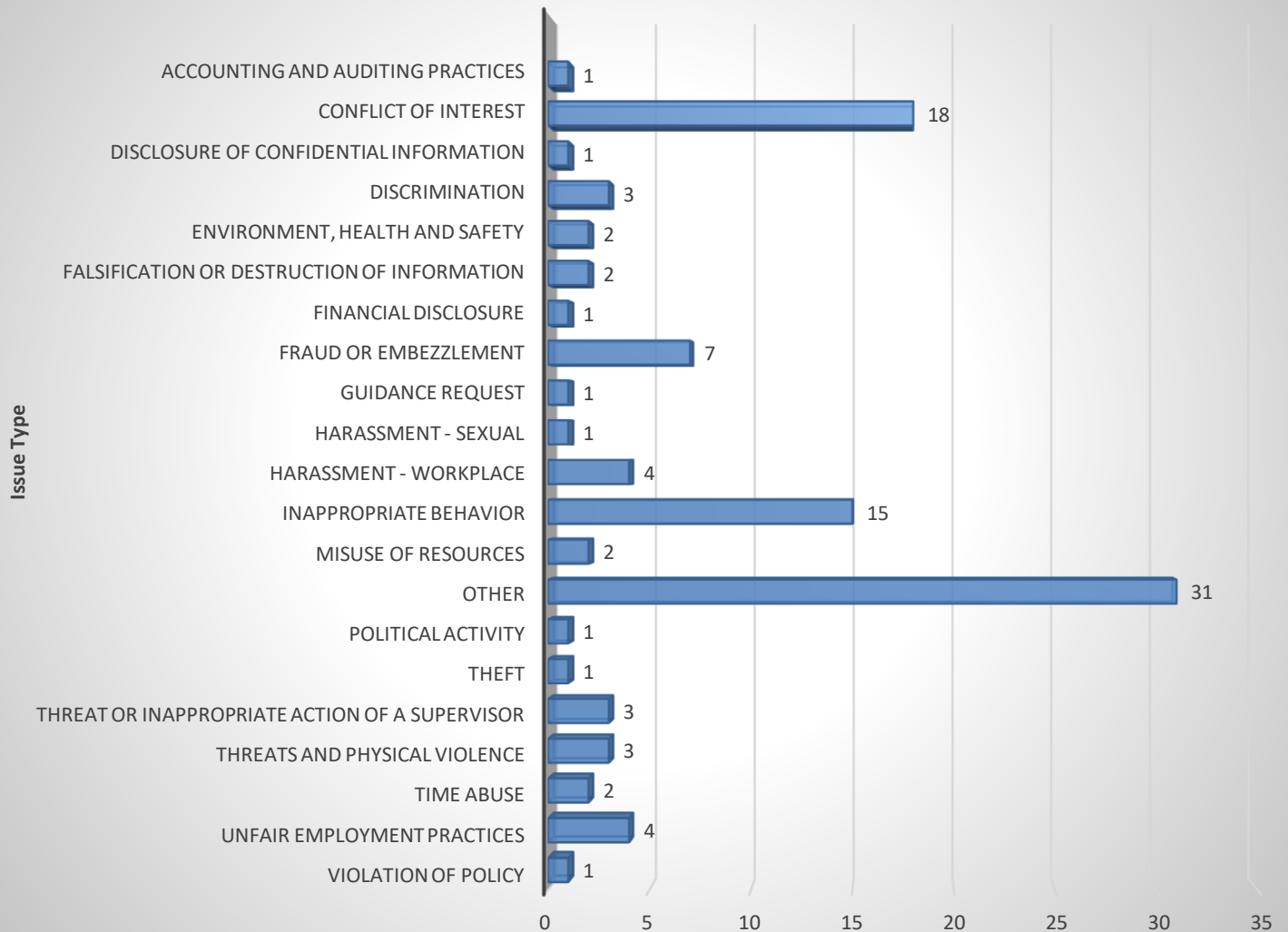
city. The complainant was directed to contact law enforcement. NOT RELATED TO THE CITY

X. SUMMARIZED COMPLETED REVIEWS

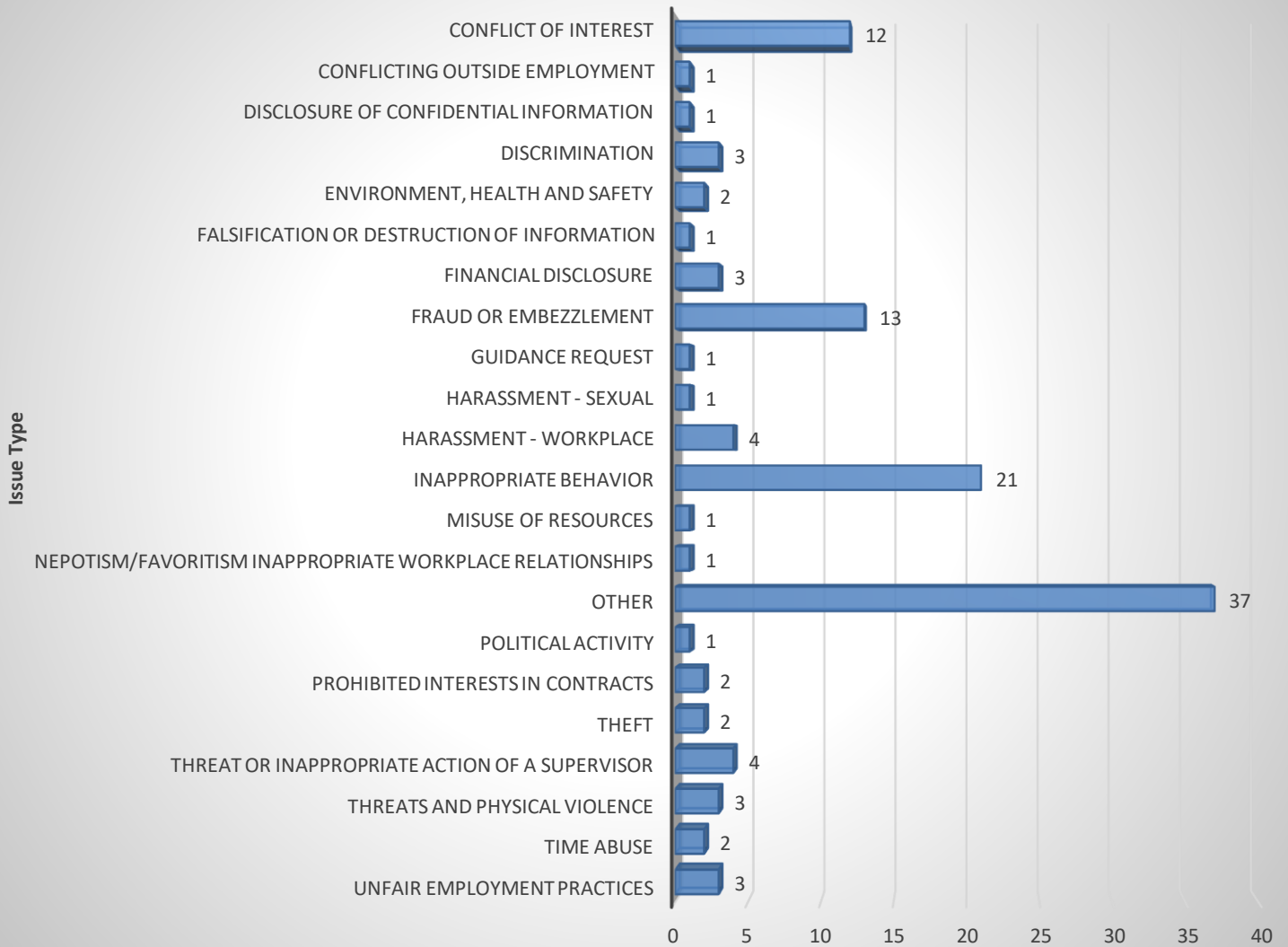
Date Closed	Synopsis Notes
06/27/2024	<p>On 8/29/2023, a complaint was received from a city subconsultant alleging a city contractor improperly billed the city. IGD conducted a review to determine whether the contractor's invoices contained (1) correct employee titles based on licensure, qualifications, and work performed; and (2) sufficient detail as required under the city contract. IGD investigators reviewed 724 pages of documents in addition to 19,477 emails and interviewed 21 witnesses. During the review, IGD determined the contractor's monthly invoices did not contain the correct employee titles based on licenses, qualifications, and duties, and did not include detailed task descriptions as required by the city contract. IGD also determined that although there was an agreed fee schedule, the city was billed different rates for plan reviews depending on which subconsultant performed the plan review. Due to the varying title designations and associated tasks, IGD was unable to support costs associated with the clerical, engineering assistant, and fire protection engineer rates. The contractor's clerical tasks were charged at the engineering assistant rather than the clerical rate, which resulted in an additional \$62,275.06 billed to city. The subconsultant's plan reviews were charged at the fire protection engineer rate rather than the engineering assistant rate, which resulted in an additional \$50,302.80 billed to the city. The combined total of additional fees due to the application of the higher hourly rates amounted to \$116,577.86.</p>

XI. ISSUE TYPE SUMMARY CHARTS

ISSUE TYPE SUMMARY - NEW COMPLAINTS



ISSUE TYPE SUMMARY - CLOSED COMPLAINTS



** "Other" category contains reports that do not fall into any known category, such as reports not related to the city.

XII. CONTACT US



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